NEW FEATURES AND UPDATES TO MYCHART WEBSITE

* Notes a new feature in MyChart

Home Page
*Care Team
The new Care Team section will show your primary care provider along with other providers that are part of your care team.

You can quickly message or schedule an appointment with a provider from the Care Team feature.

*To Do
The new To Do feature will display your preventative care, upcoming appointments and any future tests.

Messaging Tab
Letters
Letters available to you are now available from the Messaging tab.

Visits Tab
*Upcoming Tests and Procedures
The new Upcoming Tests and Procedures section displays future orders, excluding those that are blocked by SSM policy due to the sensitive nature of the order.

Upcoming Appointments
You will now be reminded of upcoming surgeries 7 days prior to when it is scheduled. You will be able to view your upcoming surgery under the Upcoming Appointments option.

My Medical Record Tab
*Plan of Care
The new My Plan of Care feature gives you a centralized place to see a quick summary of the following:
- Goals (if assigned by your provider)
- To Do
- Medications
- Care team

From here you can reorder a medication, request an appointment for due preventative care, and message and/or schedule an appointment with your provider listed on the care team.
**Test Results**
It's now easier for you to identify results that have been updated when you review past test results in MyChart. In addition to appearing in bold text, as before, updated results now appear with the text [Updated] before the test name.

**Administrative Information**
This new section displays your address, phone number, email address, primary provider and clinic, medical record number and billing account number.

**Lucy and MyChart Central**
Lucy and MyChart Central are now available in My Medical Record.

**Billing Tab**

*Billing Account Summary*
There is now one location for your billing information.
If you would like to see more about your account, such as billing statements, click on ‘See Account Detail’.
If you have a question about your statement or balance due, you can contact Billing Customer Service by clicking on the ‘See Account Detail’ of the appropriate account. Next, click on the ‘send us a customer service request’ link.

**Preferences Tab**

*Personalize*
You can now revoke access of someone that has proxy access to your MyChart account.

**Notifications**
You may now opt to have E-mail notification, Text message notification, or both.

**Help Tab**

*FAQS*
This section contains a list of frequently asked questions.
*MyChart Support*
Have a question or need help using MyChart? Fill out the form to submit your request to MyChart Support. You will receive a response within 24 hours. Support is also available 24/7 by calling 1-888-521-3326.

**TIPS**

**Message Your Provider**
To message your provider, you can do so by going to the Messaging tab and clicking on Get Medical Advice or on the Home Page by clicking on the Get Medical Advice button.

**Update Your E-mail or Address**
You can update your email or address by going to the Preferences tab and clicking on Demographics. Changes here will update the demographics listed in your medical record.